



## Sun Ahoy! - BOOKING TERMS & CONDITIONS

### BOOKING

Persons making a booking must be at least 18 years of age. A provisional booking will be held for 1 week.

By proceeding with a booking the person making the booking is agreeing to these terms and conditions on behalf of the party.

A booking deposit of £100 per week or short break booked and completed booking form is required to secure the booking.

Full payment plus housekeeping deposit and completed booking form is required for bookings made within 6 weeks of arrival.

Cheques should be made payable to Mrs. A. Dunkason. Acknowledgement will be sent within 10 days of receipt.

**BALANCE** - The balance of hire, plus £100 housekeeping deposit will be due 6 weeks before the start of the holiday.

If the balance payment becomes overdue for no apparent reason the owners reserve the right to re-book the week(s).

The booking will be confirmed when the full payment, plus housekeeping deposit has been received.

**HOUSEKEEPING DEPOSIT** - Cleared funds before arrival. No post dated cheques please.

A returnable housekeeping deposit of £100 per booking is held against loss, damage, excess cleaning or chargeable phone use costs.

Breakages that occur during normal usage will NOT be charged for, however breakages or damage must be reported so that problems can be remedied or items replaced as soon as possible in order to provide a high standard of accommodation for all our guests.

The housekeeping deposit will be returned, after deductions, if applicable, within 14 days following the return of the keys.

### CANCELLATION

Cancellations will take effect from the date we receive the information & the owner will acknowledge the cancellation in writing.

In the event of cancellation the booking deposit is not normally refundable but may be refunded in full at the discretion of the owner.

Cancellations within 6 weeks of the start date will become payable in full - housekeeping deposit, if paid, will be refunded on cancellation.

If we are able to re-let the accommodation for the cancelled week(s) payment received for the week(s) re-let will be refunded, however any refund is subjected to a deduction to cover any discount given in our efforts to successfully re-book the week(s).

Refunds for re-booked week(s) will be made after full payment has been received for the week(s) rebooked.

It is advisable to take out cancellation insurance to cover your costs if we are unable to re-book the cancelled week(s).

### CANCELLATION BY US

If we need to cancel your holiday for reasons beyond our control we will offer to find alternative accommodation of the same or higher value at no cost to you but if preferred ALL monies paid for cancelled week(s) accommodation will be refunded in full and final settlement.

### TERMS

The agreement for hire is granted on a self catering basis and a licence to occupy the accommodation is granted for the holiday duration.

The accommodation will be ready for occupation from 3.00pm on day of arrival & must be vacated by \*10.00am on day of departure.

\* If the cot has been requested, we ask guests to vacate by 9.30am to allow time to dismantle cot & re-arrange furniture for next occupants.

The property must be left secure when unoccupied and left in a clean and tidy condition on departure.

Use of the accommodation and allocate parking bay is at the users own risk.

Every effort is made by the owners to ensure that the property meets safety regulations for the wellbeing and comfort of the occupants.

### ACCOMMODATION & FACILITIES

Occupants must agree to take care of the property and contents & dispose of all refuse in appropriate bins (normal rubbish or recycling).

If the hirer has reported a fault that needs attention, the owner or representative of the owner reserves the right to deal with any problems as they arise, in order to provide accommodation that is fully functional and well maintained, however it is our policy to liaise with the guest to ensure minimal inconvenience for the enjoyment of the holiday.

**REFUSE BINS** - No unwrapped food rubbish in the bin. Bin bags are provided - please knot tie the bags closed before placing in the bin.

Please wheel bin out on night before collection day and wheel back when emptied. Property file advises collection day.

### INTERNET

Wi-Fi - FREE - Guests will need to bring their own laptop or internet enabled device to connect to the system. We recommend that guests have their own virus protection & that their children are supervised.

Fair Use Policy. No downloading of illegal or copyrighted material.

Any costs incurred whilst using the internet or telephone (if in place) will be chargeable.

### OCCUPANCY

The property will accommodate up to 4 people plus an infant under 2 accommodated in a cot. Cot and high chair - free of charge on request.

Young adult groups consisting of 3 or more adults ALL under the age of 25 will not normally be accepted.

The owners reserve the right to refuse a booking if they consider the property to be unsuitable for the party.

**KEYS** - Keys will be handed to the hirer, by the owner, or representative of the owner, at the accommodation on the day of arrival, or left in the keysafe.

**NO SMOKING** - Please respect the No Smoking requirement throughout the accommodation at all times.

**NO PETS** - We regret any inconvenience but we do not allow pets in the property. Assistance dogs permitted - please advise on booking.

**LINEN & TOWELS** - Bed linen, towels, tea towels and a bath mat are supplied at no extra cost. Beach MATS are also provided.

Beach & Swimming Towels are not provided - Towels provided by the owner must not be taken for use away from the premises.

Bookings of 2 or more weeks - Additional clean linen and towels will be available in the accommodation for the hirers use.

Fresh linen & towels for additional week(s) can be delivered to the house & used linen & towels collect free of charge, on request.

### TARIFF 2023

Weekly tariff: From £595\* Low season to £799\* High season. Includes electricity, gas, water, & includes linen & towels as detailed above.

**FULL WEEK CHANGEVER DAYS:** From beginning April to end September - FRIDAY. Winter months - Low season - FLEXIBLE

**NEIGHBOURHOOD** - The following conditions are adhered to by all neighbourhood residents.

No noise between 11.00pm to 9.00am, no boats, please respect other owner occupiers property & privacy.

Activities are prohibited on the external common areas (roads, walkways, garden & amenity areas). A recreational park is only 5 mins walk.